

# Madeline Humphreys

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## EDUCATION

### Columbia College Chicago

*B.A. In traditional animation*

3.9 GPA, Graduating 2024

City,State

Chicago/IL

## PROJECTS

### The movie Palace- Youtube series

Remote

*Background design, character design, animator, editor* Oct 2024-Apr 2025

- Worked with creative director to develop a visual language for the segment
- Developed character designs
- Created fully rendered backgrounds and assets
- Edited the finale segment together

### Frankie- Student film

Chicago, IL

*Background lead* Aug 2023–May 2024

- Making assets that would be used in the background art of the film
- Helped oversee a small team to create over thirty backgrounds
- Working with the director and Art director to help create a consistent style of the film
- Created fully rendered backgrounds

## EXPERIENCE

### Heartland credit union

Springfield, IL

*Teller* Aug 2024- Feb 2025

*Teller supervisor* Feb 2025-Present

- Processed daily monetary transactions, including deposits, withdrawals, transfers, loan payments, and check cashing
- Provided excellent customer service by answering member inquiries, resolving account issues,

and explaining financial products

- Maintained accuracy and efficiency in all transactions, ensuring compliance with credit union procedures
- Identified and resolved member issues, ensuring a positive experience
- Helped manage a small team of tellers
- Created weekly schedules efficiently
- Dealt with employee interpersonal issues

### **Kilwins**

Chicago, IL

*Food service/Cashier* Oct 2023–Mar 2024

- Stocked inventory during opening and closing routines
- Provided exceptional customer service
- Maximized sales through upselling and suggestive selling techniques
- Operated cash register efficiently
- Ensured proper food handling and safety protocols
- Packaged products with attention to detail
- Expertly prepared and assembled menu items

### **Illinois secretary of state**

Springfield, IL

*Office Intern* Jun 2023-Aug 2023

- Assisted with administrative tasks such as filing, and organizing documents.
- Supported office staff in preparing and distributing correspondence, memos, and reports.
- Provided excellent customer service by answering phone calls and responding to inquiries in a professional manner.

## **SKILLS**

**Professional:** Animation, Illustration, Storyboarding, Character design, concept art

**Technical:** Adobe Photoshop, Adobe Illustrator, Toonboom Harmony, Procreate, Procreate dreams, Storyboard Pro, Word, Pages, excel